

Members of the PPG are

Chairman - Brian Page

Vice Chair - Anne Aldis

Secretary - Adrian Wise

Members - Paul Gilham

- Dr Michael Jackson

- Jenny Howes

- Geoff Levy

- Hilary Seddon

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**Patient Participation
Group**

**Do you want to improve
your healthcare?**

What is the role of the PPG?

At its simplest, patient participation refers to patients taking an active interest in their healthcare. Most Patient Participation Groups (PPGs) operate within GP practices or health centres.

Their priorities are agreed and developed at the beginning of the year and the PPG works with the practice to achieve these goals.

We are a newly established group who are beginning to make progress as we establish the areas of concern for patients and the areas which we can influence.

To date we have reviewed the practice website and the practice leaflet to offer feedback and are about to embark on a series of 'surgeries' where we can canvass the opinion of patients to help determine what short, medium and long term goals could enhance the healthcare that patients receive from the practice and supporting services.

It is anticipated that the PPG will work with other parties from time to time, depending upon the nature of the objective. These might be PPGs in neighbouring practices, they might be the Practice Based Commissioning group for Andover (when looking at locality wide service changes), or they might be local charities, as well as other relevant groups.

It is important for the PPG to get wider patient participation in terms of what your opinion is so that clear objectives can be set.

Of course, we won't be able to do everything, but we can have an influence and can give a voice to some of your concerns.

Your input and thoughts are very important to the practice and the GPs. As patients or carers you will have a better understanding of what affects you and your family and what services will be of help to you.

Please note that this is not a complaints forum. Complaints should be addressed to the Practice Manager, Adrian Wise.

Please note your comments and feedback here and pass this form to Reception. You don't need to give your name if you don't want to.

Thank you.

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Name